

December 15, 2004  
Honeywell/Keane

To Whom It May Concern:

Philip successfully provided primary support for Datastream and off-shore point-of-contact support for the TOTS application. He also was backup for the team SQA, and performed application support for the Contract Manager application. Philip facilitated the Contract Manager transition to a different supplier.

Technology includes the following: DataStream Product Suite including Extended and WebBridge. J2EE. Oracle and SQL plus, Stored Procedures. Oracle Application Servers and Using Apache WebServers within an AIX Unix environment. UNIX scripting.

Philip managed assignments associated with upgrades for applications and other coordination activities as required by his role. In 2004, he:

- Initiated and maintained system performance for the new TOTS application.
- Modified forms and reports to remove temporary table processing in the TOTS application.
- Upgraded DataStream system from 7.6 to 7.7.1 in production and 7.8 in test and DataBridge 2.0 to 2.3.
- Upgraded DataStream's database from Oracle 8i to Oracle 9i
- Upgrades to Discoverer and Windows NT for implementation of the advanced server 7i Extended.
- Created two new users for DataStream, ISGS and ASES.
- Kicked off RFS to add six new servers to DataStream.

Philip is a well rounded self-directed employee who consistently is mentioned as being responsive and valued by the customer. Several e-mails concerning Mr. Wik's outstanding contributions have been received/forwarded by/to Keane Management. As the SQA backup, Mr. Wik consistently implements and conforms to Keane processes and implements Keane's methodologies where opportunities are present.

In his area of expertise, specifically TOTS and DataStream, Mr. Wik has a strong command of the clients' industries, technologies, and business functions. He is a strong client advocate and always performs the necessary close-loop activities as required by his job.

Mr. Wik is meeting or exceeding the expectations associated with Innovation and Creativity for his position as a Senior Consultant.

With the demands of off-shore support and a 24 x 7 schedule with DataStream, Mr. Wik has proven his flexibility and support of change activities. In addition to going beyond the normal work hours to provide support, he is always first to accept assignments, such as PRAM documentation in meetings or other ad hoc requests as assigned. His strong work ethic should be recognized and awarded. Mr. Wik is an proactive communicator who keeps all interested parties current on application issues for which he is responsible.

Mr. Wik is an active team member who is quick to assist others and take on additional responsibilities. Some of the non-primary areas where Mr. Wik has made team contributions

during the past year include: PIPS support during Peter Zhang's vacation and Back-up for Pierre dePrez while he was out on LTD.

Mr. Wik always conducts himself in a professional manner. He has the respect of his managers, peers and the client. Mr. Wik is a valuable member of the Client Server Support team. He is valued and appreciated by his co-workers and the management of Keane and Honeywell.

Christopher Spelleri Client/Server Lead, Keane

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